



Time and Material Repairs

When you are experiencing a leak, there are some issues that make getting the repair done as quickly as possible a great benefit such as, causing more damage to the roofing, damaging interior finishes, safety hazards for your workforce or customers and at the minimum of the inconvenience of having water dripping into your structure.

Time and material repairs are the most cost effective repair method. When you place an order for a Time and Material repair it is immediately put on the schedule to have technicians repair the leak. This will eliminate the delay of having an estimator to first see the project. Our repair crews will be equipped to handle almost every repair situation. When an estimator looks at a repair estimate they will be ESTIMATING the amount of material and labor to complete the job. When estimates are given they will tend to run a bit more expensive than a Time and Material repair because of the estimating procedure.

Commonly asked questions.

Q. Why can't I get a quote for all of my repairs?

The waterproofing components on many roofs are buried under roof ballast, adhered pea gravel or other non waterproofing components. The displacement of these items may be necessary in order to see the problem that is causing your roof leak.

Being a roof repair technician is almost like being a doctor trying to diagnose a medical problem. Sometimes the solutions are obvious and sometimes not. Some medical diagnosis requires the help of an x-ray, blood tests or other diagnostic procedures. Roofing can need the same kind of extra procedures to correctly diagnose the problems. Some of these procedures are the displacement of rock, water flood tests, moisture probing and other items that help expose the problem. Time and material repairs gives us the ability to perform certain procedures to find the problems.

Q. How do I control the cost of the Repair?

Not to exceed limits can be set up so you are notified if the repair is expected to exceed your limit. At this point the repair procedure can be explained to you and alternatives given.



Q. I know that I have a problem with my roof. What is the best way for me to find out more about the condition of my roof and the expected repair or replacement costs?

If you do not have a problem that would require immediate repair, call us and ask for a roof evaluation. We will schedule a qualified roof technician to come out and evaluate the condition of the roof and give you a report of the items that need or do not need attention. This report will also give you the general life expectancy of your roof.

Q. If I have a property that needs a Roof Certification for the completion of a sale can I get a free roof evaluation in place of a certification.

For residential clients a roof certification will need to be scheduled. The cost of the certification is dependent on the location of the property. For commercial clients the evaluation is free for clients that have a service contract with Frontier Roofing Systems.

Q. What type of materials will be used to repair my roof?

All roofs will be repaired with like materials or better. Compatible materials will be used so that your roof will not be compromised. We will not install inferior products unless we are asked to by the owner or manager.

Q. Why would I want to install inferior products on my roof?

This may happen when the life expectancy of the roof is nearing its end and we are just trying to get the roof through a short period of time until the roof can be replaced and want to keep the price of the repair as inexpensive as possible.

Q. What is the average cost of repairs?

The repair crew will on average spend about two hours on each repair. The normal cost of materials varies depending on what is required to repair the roof. Typically the materials should not exceed \$100.00.

At Frontier Roofing Systems, Inc., Time and Material repairs are set up to give the customer the best price and service possible.

Please review our Time and Material Agreement for further details.



Time and Material Repair Agreement Costs

Base Fee

1. \$149.00 per Repair minimum base fee. After one hour of service the repair will be billed at our normal rates shown below.

Labor

1. The hourly rate for a Master Repair Technician will be \$68.00 per hour while on the job.
2. The hourly rate for a Roof Repair Technician will be \$58.00 per hour while on the job.
3. The normal repair crew consists of a Master Repair Technician and an additional roof Technician with a combined hourly rate of \$126.00 per hour. Hourly charges start upon the beginning of the investigation of what is causing the leak and end upon our departure.
4. Sign up for our maintenance program and save 10 percent off of the hourly rate.

Material

1. Actual Material costs are added to the repair ticket. Some materials will be rounded to a whole unit or an increment thereof if only a partial unit was used.

Terms

Payment for the work performed will be due upon receipt of the invoice unless other arrangements are made in writing.

Warranty

Frontier Roofing Systems, Inc. warrants all the new materials and workmanship installed for a period of One year from the time of installation for Time and Material repairs. The surrounding area of the roof is not warranted. If subsequent leaks occur due to the failure of our products or workmanship the newly installed products will be repaired or replaced at Frontier Roofing Systems expense. If a leak is found outside of the repaired area and leaks under the old leak area that will be determined to be a new leak and repaired under a new leak source. Damages to other products or building facilities caused by leaks are not covered under this warranty. If at any time Frontier Roofing Systems determines that the roof area is un-repairable all warranties are void.